

## National Physician Survey, 2007. Results for Family Physicians/General Practitioners.

### Q27. What arrangements do you have for care of your patients in your main patient care setting outside of your usual office hours?

		Sex			Age Groups						All FP/GPs
		Male n=2087 N=16777	Female n=1498 N=10660	NR n=68 N=526	<35 n=342 N=2632	35-44 n=873 N=7040	45-54 n=1217 N=9546	55-64 n=871 N=6362	65+ n=301 N=2018	NR n=49 N=364	Total n=3653 N=27963
		%	%	%	%	%	%	%	%	%	%
Arrangements for care of patients in your MAIN patient care setting outside of usual office hours	Arrangements/ direction provided	83.5%	89.3%	77.5%	82.7%	84.0%	87.4%	87.5%	81.6%	76.2%	85.6%
	No arrangements/ direction provided	12.0%	5.8%	15.7%	11.8%	10.7%	8.1%	8.7%	12.6%	18.6%	9.7%
	NR	4.6%	4.9%	6.8%	5.5%	5.3%	4.5%	3.8%	5.8%	5.3%	4.7%
	Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

#### Notes:

Includes only respondents who provide patient care and whose patient care setting does not provide 24/7 service.

NR=No Response.

This question was asked only of those respondents who completed the long questionnaire.

The responding sample (size: n) has been weighted to represent the population (size: N). Further detail available at [www.nationalphysiciansurvey.ca](http://www.nationalphysiciansurvey.ca).

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		Sex			Age Groups						All FP/GPs
		Male n=1749 N=14006	Female n=1339 N=9518	NR n=54 N=407	<35 n=284 N=2178	35-44 n=743 N=5917	45-54 n=1073 N=8344	55-64 n=760 N=5567	65+ n=245 N=1648	NR n=37 N=278	Total n=3142 N=23931
		%	%	%	%	%	%	%	%	%	%
Arrangements provided for the care of your patients outside usual office hours (LOUTHRS)	Extended office hours regularly	33.9%	32.8%	38.4%	28.6%	30.8%	34.2%	38.9%	28.1%	34.1%	33.5%
	After-hours clinic that is staffed by you or other providers in your practice	38.3%	34.2%	43.5%	40.2%	33.1%	37.9%	39.5%	30.3%	36.5%	36.7%
	Individualized 24/7 medical telephone advice where provider HAS access to patient medical records	12.4%	13.0%	14.9%	10.4%	11.1%	13.2%	14.0%	13.9%	16.3%	12.7%
	Individualized 24/7 medical telephone advice where provider DOES NOT HAVE access to patient medical records	28.2%	28.7%	37.6%	25.8%	25.7%	27.9%	33.1%	31.1%	27.8%	28.6%
	Directed to call regional/ provincial/ territorial 24/7 telehealth or telephone advice line	38.4%	45.2%	40.1%	49.3%	42.9%	41.7%	37.9%	29.7%	51.5%	41.1%
	Directed to call a housecall service	6.6%	6.0%	4.5%	4.2%	5.5%	5.4%	7.8%	11.1%	8.3%	6.3%
	Directed to go to a walk-in clinic/after-hours clinic that YOU DO NOT STAFF	19.9%	28.9%	14.6%	20.9%	22.7%	23.5%	22.7%	30.2%	28.2%	23.4%
	Directed to go to the emergency department	52.2%	53.2%	33.5%	64.2%	55.1%	49.3%	48.0%	57.7%	42.0%	52.3%
	Other arrangements for care outside office hours	9.3%	9.6%	.0%	8.5%	8.4%	10.2%	8.5%	9.4%	19.8%	9.2%
	NR	1.5%	1.4%	3.6%	.6%	2.0%	1.0%	1.8%	2.5%	.0%	1.5%

**Notes:**

Includes only respondents who indicated that arrangements/ direction are provided.

Column totals may exceed 100% as this question allowed for multiple responses.

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