

## National Physician Survey, 2007. Results for Family Physicians/General Practitioners.

### Q27. What arrangements do you have for care of your patients in your main patient care setting outside of your usual office hours?

		Family Physicians			All FPs
		CCFP n=1688 N=13246	non-CCFP n=1454 N=10685	CCFP(EM)* n=70 N=597	Total n=3142 N=23931
		%	%	%	%
Arrangements provided for the care of your patients outside usual office hours (LOUTHRS)	Extended office hours regularly	34.8%	32.0%	27.2%	33.5%
	After-hours clinic that is staffed by you or other providers in your practice	39.4%	33.5%	26.2%	36.7%
	Individualized 24/7 medical telephone advice where provider HAS access to patient medical records	14.0%	11.1%	8.3%	12.7%
	Individualized 24/7 medical telephone advice where provider DOES NOT HAVE access to patient medical records	29.8%	27.0%	26.1%	28.6%
	Directed to call regional/ provincial/ territorial 24/7 telehealth or telephone advice line	44.8%	36.6%	35.6%	41.1%
	Directed to call a housecall service	5.5%	7.3%	2.6%	6.3%
	Directed to go to a walk-in clinic/after-hours clinic that YOU DO NOT STAFF	21.6%	25.6%	13.3%	23.4%
	Directed to go to the emergency department	50.1%	55.0%	61.3%	52.3%
	Other arrangements for care outside office hours	9.4%	9.1%	9.4%	9.2%
	NR	1.6%	1.4%	1.9%	1.5%

#### Notes:

Includes only respondents who indicated that arrangements/ direction are provided.

Column totals may exceed 100% as this question allowed for multiple responses.

NR=No Response.

\* CCFP (EM) respondents are also included in the CCFP column . The last column showing the total number of family physicians captures these respondents once.

This question was asked only of those respondents who completed the long questionnaire.

The responding sample (size: n) has been weighted to represent the population (size: N). Further detail available at [www.nationalphysiciansurvey.ca](http://www.nationalphysiciansurvey.ca) .

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## Q27. Number of extended office hours per week.

		Family Physicians			All FPs
		CCFP n=573 N=4607	non-CCFP n=454 N=3421	CCFP(EM)* n=19 N=163	Total n=1027 N=8028
		%	%	%	%
Number of hours/ week extended hours (grouped)	Up to 5 hrs/week	25.2%	21.3%	**	23.5%
	More than 5, up to 10	14.9%	25.0%	**	19.2%
	More than 10, up to 15	16.5%	15.8%	**	16.2%
	More than 15, up to 20	13.1%	8.0%	**	10.9%
	More than 20	13.8%	12.8%	**	13.4%
	NR	16.5%	17.1%	**	16.8%
	Total	100.0%	100.0%	**	100.0%

### Notes:

Includes only respondents who indicated that they provided extended office hours.

NR=No Response.

\* CCFP (EM) respondents are also included in the CCFP column . The last column showing the total number of family physicians captures these respondents once.

This question was asked only of those respondents who completed the long questionnaire.

The responding sample (size: n) has been weighted to represent the population (size: N).

Further detail available at [www.nationalphysiciansurvey.ca](http://www.nationalphysiciansurvey.ca) .

\*\* Results are suppressed when there are fewer than 30 respondents.

## Q27. Mean number of extended office hours per week.

		Family Physicians			All FPs
		CCFP n=479 N=3846	non-CCFP n=373 N=2836	CCFP(EM)* n=11 N=93	Total n=852 N=6681
No. of extended hours per week	Mean	12.79	12.44	**	12.64
	Median	12.00	10.00	**	10.00
	Mode	15.00	10.00	**	15.00
	Standard Deviation	9.42	9.75	**	9.56
	Minimum	1.00	1.50	**	1.00
	Maximum	58.00	60.00	**	60.00

### Notes:

NR=No Response.

\* CCFP (EM) respondents are also included in the CCFP column . The last column showing the total number of family physicians captures these respondents once.

Includes only respondents who indicated greater than zero hours.

This question was asked only of those respondents who completed the long questionnaire.

The responding sample (size: n) has been weighted to represent the population (size: N).

Further detail available at [www.nationalphysiciansurvey.ca](http://www.nationalphysiciansurvey.ca) .

\*\* Results are suppressed when there are fewer than 30 respondents.